## Georgia Drugs and Narcotics Agency 254 Washington Street SW - G2000 Atlanta, Georgia 30334

# OPIOID TREATMENT PROGRAM CLINIC

Pharmacy Inspection Report

Board Office:
Board Fax:
GDNA Office:
GDNA Fax:
GDNA Toll Free:

404-651-8000 470-386-6137 404-656-5100 404-651-8210 800-656-6568

## Pharmacy Information

spection Type Routine				
ame: Bainbridge Treatme	ent Center	County: Dec		
OCH Narcotic Treatment Programs Permit #: NTP001006		Date: 9/8/2021		
ermit #: PHOP000011	Exp: 6/30/2023	DEA Registration #: RP0356130	Exp: 3/31/2022	
treet Address: 931 South V		ZIP Code: 39818 Website: N/A		
City: Bainbridge	State: GA	2 00010		
hone: 229-248-4220 F	ax: 229-248-4221	Administrator: Jewana Lowe	+ 6.20 0.00	
harmacy Hours: Tues 8:30	-2	Clinic Hours: M-F 6:00-2:00, Sa		
Director of Pharmacy: Edward	Franklin Reynolds	License " . Iti Tio To To	ull Time 🖸 Part Time 🗆	
PIC Email: reynoldsef@gm		9-400-0313 PIC Alternate Phone 22	9-246-7200	
Medical Director: Henry Alma		GA License #: 32379	Exp Date: 7/31/2023	
Medical Director's DEA Registration		Exp Date: 8/31/2024		
Other Pharmacists, Interns, Technicians, Nurses				
Name: Kelsey Rice Holt		License/Registration #: RPH0287		
Name: Dianne Hunter Fa	agg	License/Registration #: LPN04759	95 Exp: 3/31/2023	
Name: Carolyn Mills		License/Registration #: LPN05469	97 Exp: 3/31/2023	
Name:		License/Registration #:	Exp:	
Name:		License/Registration #:	Exp:	
Name:		License/Registration #:	Exp:	
Name:		License/Registration #:	Exp:	
Name:		License/Registration #:	Exp:	
Last GDNA Inspection Date: 1/3	1/2017	Inspected by: Tinsley		
DEA Biennial Inventory Date: 12/2		al Inv conducted at the: Beginning of Bus	iness 🗹 Close of Busines	
		everse distributor currently being used	d	
480-1803 Personnel			Satisfactory	
1. The pharmacy has a sufficient number of trained supportive personnel (b)			1. Yes	
2. Supportive personnel are properly supervised (c)			2. Yes	

## OPIOID TREATMENT PROGRAM CLINIC

Georgia Drugs and Narcotics Agency

Drug name

Drug strength

Expiration date

Date of dispensing

"Federal Caution" for controlled substances

Clinic pharmacy serial number

254 Washington Street SW - G2000

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Atlanta, Georgia 30334 Satisfactory 480-18-.04 Absence of a Pharmacist Only specifically authorized, licensed medical personnel, have access to drugs in the absence of the Yes 3. pharmacist (1) Yes 4a. Emergency Kits / Crash Carts (3): Yes a. Sealed and stored in a limited access area Properly labeled for both interior and exterior Yes Removed pursuant to a valid physician's order or by a pharmacist Yes The pharmacy is properly notified when an emergency kit is used Yes Emergency kits are inspected at least once every ninety (90) days Yes 5a. After-hours access to the pharmacy (4) Only licensed healthcare professionals have after-hours access to the pharmacy No 5b. The licensed healthcare professionals have been trained Yes 5c. Required documentation is performed for drugs removed from the pharmacy Yes 5d. A pharmacist promptly reviews drugs removed from the pharmacy Satisfactory 480-18-.05 Physical Requirements and Equipment 6. Yes The pharmacy has sufficient space - a minimum of 150 ft<sup>2</sup> (1) Yes The pharmacy has access to current reference materials related to OTP (2)(a) Yes 3. Current antidote information and the poison control phone number are readily available(2)(b) The pharmacy has access to O.C.G.A. 26-4; 26-3; 16-3; and the official rules of the GA Georgia State 9. Yes Board of Pharmacy (2)(c) No 10. 10. The pharmacy has the minimum equipment required (2)(d-e) 11. Yes 11. Approved variances are posted (if applicable) (3) Satisfactory 480-18-.06 Drug Distribution and Control Yes 12. No drugs are dispensed or administered without a physician's written medication drug order (1) 12. 13. Yes 13. Drugs are identified up to the point of administration (2)(a)(1) 14. The pharmacy receives a valid drug order prior to dispensing the first dose (2)(a)(2) Yes 14. Yes 15. The pharmacy maintains a patient profile for each OTP clinic patient (2)(a)(3) 15. 16. All drug invoices are attached to their accompanying DEA form 222 order form and filed separately 16. No from all other drug records - computerized records may meet these requirements (2)(a)(5-6) Yes 17. 17. The pharmacy participates in the patient care evaluation program (2)(d) Yes 18. 18. Records of all transactions of the OTP clinic are maintained for two (2) years (2)(b) 19. For use inside the clinic, all drugs dispensed by an OTP clinic pharmacy, including those for use an an Yes 19a. after-hours safe or emergency kit are labeled with the following at a minimum (3)(a): Yes 19b. a. Brand name or generic name of the drug No 19c. Drug strength Lot number 19d. Yes d. Expiration date 20. Any drug dispensed by the pharmacy for take-home use by an OTP clinic patient is labeled the Yes 20a. following at a minimum (3)(b): Yes 20b. a. Patient name Yes Name of physician 20d. Yes Name, address, and telephone number of the OTP clinic pharmacy

Yes

Yes

Yes

Yes

Yes

20e.

20f.

20g.

20h.

20i.

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2. On-premises drug destruction is for small quantities of controlled substantes that are remainder of a single-dose unit and prepared to the nearest possible size to the ordered dose (6)  3. The pharmacy maintains a perpetual inventory of all Schedule II medications (7)  4. Suspected adverse drug reactions are reported to the ordering practitioner, the pharmacy and recorded in the patient's record. (9)  5. Drug storage areas are locked or otherwise secured when licensed health care professionals are not present (10)  6. Required records & reports are maintained for 2 years and are readily available during inspection (11)  6. Required records & reports are maintained for 2 years and are readily available during inspection (11)  7. Drugs are dispensed or administered upon receipt of a medication drug order (1):  8. A practitioner must write an initial dosing medication order for each patient prior to dispensing a. A practitioner must write an initial dosing medication order for each patient by incomparity of hours  9. In emergency situations a 72 hour supply verbal order is permitted which is signed within 72 hours  9. Any adjustment to a patient dosage regimen is considered a new medication order and shall be written and signed by the medical director within 72 hours.  7. Yes  7. Yes  7. Yes  8. The pharmacist-in-charge or designee conducts and documents inspections, no less than once per month. These inspections shall, at a minimum, verify items found in 480-18-09(2)(a-f).  9. The BOP and GDNA are notified of patients that improperly utilize more than one OTP at the same time (480-18-10)  8. Required Policies and Procedures  7. Training supportive personnel 480-18-03(d)(4)  8. Access to drugs in the absence of the pharmacist 480-18-04(2)(a)  9. Distribution of medications 480-18-06(2)(a)  9. Drug recalls 480-18-08  9. Drugs from outside sources 480-18-06(2)(a)  9. Drugs from outside sources 480-18-06(3)  9. Drugs from outside sources 480-18-06(3)	s of the for controlled subst	ances and other specified drugs (5)	21.	Yes
remainder of a single-dose unit and prepared of the process of the pharmacy maintains a perpetual inventory of all Schedule II medications (7)  23. Yes  24. Yes  25. Yes  26. Yes  27. Drug storage areas are locked or otherwise secured when licensed health care professionals are not present (10)  26. Required records & reports are maintained for 2 years and are readily available during inspection (11)  27. Drugs are dispensed or administered upon receipt of a medication drug order (1):  28. A practitioner must write an initial dosing medication order for each patient prior to dispensing a. A practitioner must write an initial dosing medication order for each patient prior to dispensing a. A practitioner must write an initial dosing medication order is permitted which is signed within 72 hours  27. Drug sare dispensed or administered upon receipt of a medication order for each patient prior to dispensing a. A practitioner must write an initial dosing medication order is permitted which is signed within 72 bours  28. In emergency situations a 72 hour supply verbal order is permitted which is signed within 72 hours  29. Any adjustment to a patient dosage regimen is considered a new medication order and shall be written and signed by the medical director within 72 hours.  28. The pharmacist-in-charge or designee conducts and documents inspections, no less than once per month. These inspections shall, at a minimum, verify items found in 480-18-09(2)(a-f).  29. The BOP and GDNA are notified of patients that improperly utilize more than one OTP at the same time (480-1810)  29. Yes  29	1. The pharmacy maintains a proof of use for controlled substances and other specified drugs (5)			N/Δ
<ol> <li>The pharmacy maintains a perpetual inventory of all Schedule II medications (7)</li> <li>Suspected adverse drug reactions are reported to the ordering practitioner, the pharmacy and recorded in the patient's record. (9)</li> <li>Drug storage areas are locked or otherwise secured when licensed health care professionals are not present (10)</li> <li>Required records &amp; reports are maintained for 2 years and are readily available during inspection (11)</li> <li>Required records &amp; reports are maintained for 2 years and are readily available during inspection (11)</li> <li>Turgs are dispensed or administered upon receipt of a medication drug order (1):         <ul> <li>A practitioner must write an initial dosing medication order for each patient prior to dispensing a. A practitioner must write an initial dosing medication order for each patient prior to dispensing a. A practitioner must write an initial dosing medication order for each patient prior to dispensing a. A practitioner must write an initial dosing medication order and spend within 72 hours.</li> <li>Any adjustment to a patient dosage regimen is considered a new medication order and shall be written and signed by the medical director within 72 hours.</li> </ul> </li> <li>The pharmacist-in-charge or designee conducts and documents inspections, no less than once per month. These inspections shall, at a minimum, verify items found in 480-1809(2)(a-f).</li> <li>The BOP and GDNA are notified of patients that improperly utilize more than one OTP at the same time (480-1810)</li> <li>Required Policies and Procedures</li> <li>Required Policies and Procedures</li> <li>Training supportive personnel adhere to these policies and procedures.</li> <li>Training supportive personnel 480-1804(1)(e)</li> <li>Access to drugs in the absence of the pharmacist 480-1804(2)(a)</li> <li>Emergency Kits 480-1804(1)(e)</li> <li>Distribution of medications 480-1806(8)<td colspan="3">2. On-premises drug destruction is for small quantities of controlled substances that are going and prepared to the nearest possible size to the ordered dose (6)</td><td>IN/A</td></li></ol>	2. On-premises drug destruction is for small quantities of controlled substances that are going and prepared to the nearest possible size to the ordered dose (6)			IN/A
24. Yes recorded in the patient's record. (9)  25. Drug storage areas are locked or otherwise secured when licensed health care professionals are not present (10)  26. Required records & reports are maintained for 2 years and are readily available during inspection (11)  27. Drugs are dispensed or administered upon receipt of a medication drug order (1):  28. A practitioner must write an initial dosing medication order for each patient prior to dispensing b. In emergency situations a 72 hour supply verbal order is permitted which is signed within 72 hours.  28. The pharmacist-in-charge or designee conducts and documents inspections, no less than once per month. These inspections shall, at a minimum, verify items found in 480-1809(2)(a-f).  29. The BOP and GDNA are notified of patients that improperly utilize more than one OTP at the same time (480-1810)  Required Policies and Procedures  The following items are required to be included as part of a policy and procedure manual for an Opioid Treatment Clinic Pharmacy personnel adhere to these policies and procedures.  Training supportive personnel 480-1804(4)(4)  Emergency Kits 480-1804(1)(e)  Drug recalls 480-1808(4)  Discontinued Drugs 480-1806(4)  Prug recalls 480-1806(4)  Recalls of prescription medication 480-1806(8)	remainder of a single-dose unit and prepared to all Schedule II medications (7)			Yes
recorded in the patient's record. (9)  25. Drug storage areas are locked or otherwise secured when licensed health care professionals are not present (10)  26. Required records & reports are maintained for 2 years and are readily available during inspection (11)  27. Drugs are dispensed or administered upon receipt of a medication drug order (1):  28. A practitioner must write an initial dosing medication order for each patient prior to dispensing b. In emergency situations a 72 hour supply verbal order is permitted which is signed within 72 hours  28. Any adjustment to a patient dosage regimen is considered a new medication order and shall be written and signed by the medical director within 72 hours.  28. The pharmacist-in-charge or designee conducts and documents inspections, no less than once per month. These inspections shall, at a minimum, verify items found in 480-1809(2)(a-f).  29. The BOP and GDNA are notified of patients that improperly utilize more than one OTP at the same time (480-1810)  Required Policies and Procedures  The following items are required to be included as part of a policy and procedure manual for an Opioid Treatment Clinic Pharmacy personnel adhere to these policies and procedures.  Training supportive personnel 480-1803(d)(4)  Emergency Kits 480-1804(1)(e)  Drug recalls 480-1808  Discontinued Drugs 480-1806(4)  Prugs from outside sources 480-1806(2)(a)  Prugs from outside sources 480-1806(8)	24. Suspected adverse drug reactions are reported to the ordering practitioner, the pharmacy and		24.	Yes
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<ul> <li>Training supportive personnel 480-1803(d)(4)</li> <li>Emergency Kits 480-1804(1)(e)</li> <li>Distribution of medications 480-1806(2)(a)</li> <li>Drug recalls 480-1808</li> <li>Discontinued Drugs 480-1806(4)</li> <li>Recalls of prescription medication 480-1806(8)</li> </ul>	The following items are required to be included as part of a post signing below the pharmacist is confirming this pharmacy h	dicy and procedure manual for an Opioid Trea	atmen h item	t Clinic Pharmacy. I listed here, and
<ul> <li>Emergency Kits 480-1804(1)(e)</li> <li>Drug recalls 480-1808</li> <li>Discontinued Drugs 480-1806(4)</li> <li>Discontinued Drugs 480-1806(4)</li> <li>Distribution of medications 480-1806(2)(a)</li> <li>Drugs from outside sources 480-1808</li> <li>Recalls of prescription medication 480-1806(8)</li> </ul>		<ul> <li>Access to drugs in the absence of the ph</li> </ul>	armac	cist 480-1804(2)
Discontinued Drugs 480-1806(4)     Recalls of prescription medication 480-1806(8)		Distribution of medications 480-1806(2)(a)	)	
Discontinued Drugs 400 10 .00(1)	Drug recalls 480-1808			
	Discontinued Drugs 480-1806(4)	• Recalls of prescription medication 480-18-	.06(8)	
<ul> <li>After-hours access to the pharmacy 480-1804(e)</li> <li>Drug administration 480-1807</li> </ul>	After-hours access to the pharmacy 480-1804(e)	<ul> <li>Drug administration 480-1807</li> </ul>		

#### ADDITIONAL INFORMATION

- Licenses shall become null and void upon the sale, transfer or change of mode of operation or location of the business. (480-18-.02(5))
- Licenses are renewed for two years and expire on June 30<sup>th</sup> of each odd numbered year. (480-18-.02(3)(d))
- Any discrepancies or deficiencies noted shall be corrected within 30 days of this inspection. Written notice of such corrections shall be filed with GDNA within thirty (30) days after receipt of the inspection report. (480-18-.02(6))
- Georgia State Board of Pharmacy Website: <u>WWW.GBP.Georgia.GOV</u>;

Date of last policy and procedure manual revision: Ongoing

Georgia Drugs & Narcotics Agency Website: WWW.GDNA.Georgia.GOV

#### Recommendations / Comments

5b. No documentation of training found or being maintained; DOP to ensure training of personnel also addressed in pharmacy's SOPs/P&Ps.

Georgia Drugs and Narcotics Agency 254 Washington Street SW - G2000 Atlanta, Georgia 30334

## OPIOID TREATMENT PROGRAM CLINIC

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470-386-6137 404-656-5100 404-651-8210 800-656-6568

404-651-8000

Recommendations / Comments (continued)

- 0. No refrigerator (with thermometer) located in pharmacy. Pharmacy does not currently maintain any nedications that require refrigeration. DOP to ensure pharmacy maintains all required equipment. DOP may apply for waiver/variance.
- 16. Invoices not currently maintained at pharmacy (with corresponding DEA form 222s); DOP maintains nardcopy invoices at 'other' pharmacy location. Recommend hardcopy invoices (or copies of such) be maintained at OTP location, coupled with corresponding DEA form 222. If online/digital access of such nvoices is available, such may meet requirements as well.
- 19c. DOP to ensure drugs for use inside clinic are labeled with all information required in Board rules; currently lot number not listed on label.
- 28. No monthly inspections currently being conducted or documented.

\*DOP to ensure facility's SOPs/P&Ps contain all information required in Board rule 480-18.

### SIGNATURE

This inspection report has been read and explained to the person whose name appears below. Explanations include any observed violations, deficiencies, or comments, and such are based on state/federal laws and rules pertaining to the practice of pharmacy in the State of Georgia. I do affirm the information I have given pursuant to this inspection is true and correct to the best of my knowledge. This inspection report is not intended to be all inclusive, and there may be deficiencies, non-compliance, or violations of the laws and rules not detected and noted in this report.

Printed Name: Edward Franklin Reynolds

Pharmacy Representative

Printed Name: Tommy Roe

GDN A

Special Agent, Georgia Drugs and Narcotics Agency

Today's Date\_\_\_9/8/2021

GDNA considers this document confidential for use between GDNA, the Board of Pharmacy, and the registrant.

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